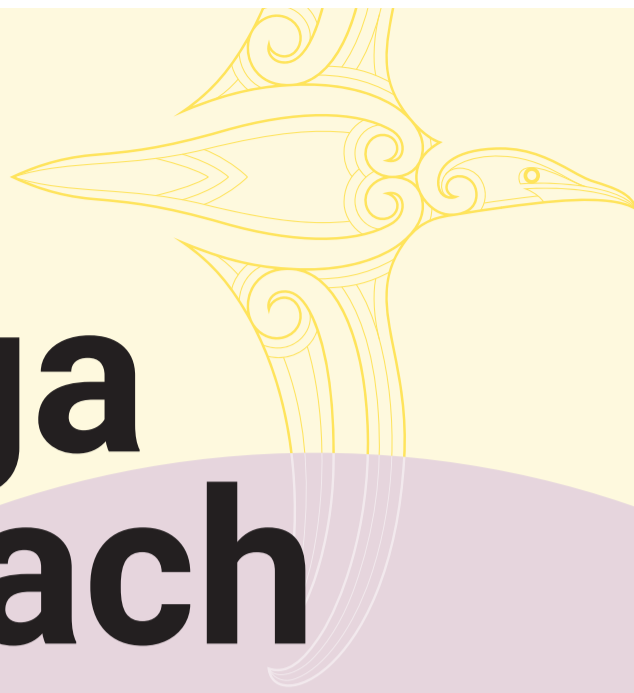


Our Tikanga Approach



Our values lay a sound foundation for us to work with tamariki and rangatahi and those who hold their best interests at heart: their whānau, hapū, iwi and communities.

Working with others enables us to achieve our goal of improving outcomes for tamariki and rangatahi.

We build relationships based on respect and trust, reciprocity, a common focus, cohesiveness and proactive engagement.

We talk, learn and work together.

We approach our work and relationships openly and honestly.

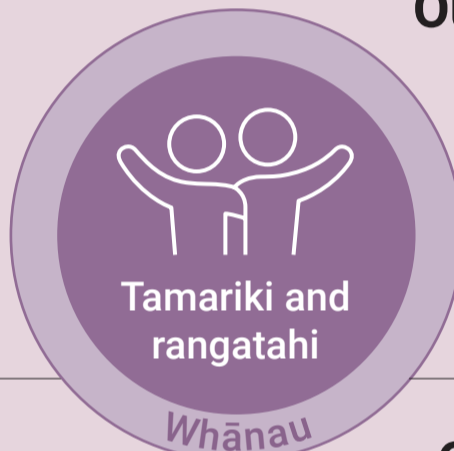
We trust each other so that we can,

with respect, mean and do what we say, to save ourselves time and energy.

Reciprocity is an important part of the relationship where we all give and take of our time, energy, thoughts and kōrero to ensure that our monitoring system improves outcomes for tamariki, rangatahi and their whānau.

Our commitment to Māori

Through our work, we are committed to improving the lives of tamariki and rangatahi, enabling them to realise their potential and aspirations with the support of their whānau, hapū, iwi and communities. It is the right thing to do and they deserve no less.



We do this by supporting our kaimahi to:

- Build knowledge, experience, capability and understanding of tikanga Māori and te reo to confidently engage with whānau, hapū and iwi.
- Embed te ao Māori into the way we work.
 - Seek advice and use empathy and judgement to adapt to the context and circumstances.
 - Learn about and respect cultural similarities and differences and appreciate diversity.

Our child-centred, whānau-led practice

- Use experience, knowledge and capabilities to confidently engage with tamariki and their whānau.
- Ensure that there is an understanding that a child needs to be seen in the context of their whānau.
- Use experience and knowledge to make children's participation and the voice of tamariki front and centre.

Our values

Our values reflect our principles of being child-centred with a te ao Māori lens across all that we do. Our values describe how we will behave every day, with each other and with those we are working with.

Kia Māia
Courageous

We are brave, bold, capable and confident.

Kia Pono, Kia Tika
Trustworthy

We are honest and genuine.

Manaaki
Respectful

We show respect and care for others.

Kia Huritao
to be Reflective

We are considered and reflective.