



Reference: 26-OIAD-008

9(2)(a)

15 July 2026

Tēnā koe 9(2)(a)

Response to your Official Information Act Request

Thank you for your email of 1 July 2026 requesting the following under the Official Information Act 1982:

Please provide copies of the official information responses completed by Aroturuki Tamariki | The Independent Children's Monitor during 2026-07.

For this request, "completed responses" means final response letters or emails sent by Aroturuki Tamariki | The Independent Children's Monitor during that month in response to OIA requests.

Please include:

- 1. the final response letter or email sent to the requester;*
- 2. any documents, datasets, attachments, schedules, or other material released with that response;*
- 3. where the response or released material is already publicly available, the relevant URL.*

This request does not seek:

- 1. requester names, email addresses, phone numbers, postal addresses, signatures, or other requester contact details;*
- 2. internal correspondence about how requests were handled;*
- 3. duplicate copies of material that is already publicly available, if the URL is provided.*

On 3 July 2026, you clarified the date range of your request as being for "the month of June".

I have interpreted the scope of your Official Information Act (OIA) request to be for final copies of OIA responses completed by Aroturuki Tamariki in the month of June 2026. This

includes, where relevant, any material released, but excludes private information, information relating to handling the request or any duplicate publicly available content.

Two documents have been identified in scope of your request, as listed in the attached document schedule.

For both documents, names and other identifying information has been withheld under section 9(2)(a) of the Official Information Act to protect the privacy of natural persons, all remaining information has been released to you in full.

We are currently assessing these and earlier OIA responses for proactive release as part of our ongoing work programme.

In terms of section 9(1) of the Act, I am satisfied that, in the circumstances, the withholding of this information is not outweighed by other considerations that render it desirable to make the information available in the public interest.

You have the right to seek an investigation and review by the Office of the Ombudsman of my decision to withhold information relating to this request, in accordance with section 28(3) of the Act. The relevant details can be found on their website at:
www.ombudsman.parliament.nz.

Please note that due to the public interest in our work, Aroturuki Tamariki publishes responses to requests for official information on our [OIA responses page](#). If you have any queries about this, please feel free to contact us on info@aroturuki.govt.nz.

Ngā mihi nui



Arran Jones
Chief Executive

Document schedule

Document no.	Document date	Content	Decisions	OIA sections applied
1	15 June 2026	26-OIAD-006 - Response letter - Information on OIA and privacy act requests	Release in part	S9(2)(a) – to protect the privacy of natural persons
2	26 June 2026	26-OIAD-007 - Response letter - Non-disclosure and confidentiality agreements	Release in part	S9(2)(a) – to protect the privacy of natural persons

Released under the provisions of the Official Information Act (1982)



Reference: 26-OIAD-006

9(2)(a)

15 June 2026

Tēnā koe 9(2)(a)

Response to your Official Information Act Request

Thank you for your email of 1 June 2026 requesting the following under the Official Information Act 1982 (the Act):

- a. *Over the past 3 years (2023, 2024, 2025), how many Official Information Act (OIA) and Privacy Act (PA) requests has your agency received, provided by a breakdown by year?*
- b. *How many of these requests have been transferred to another agency for action, and/or the percentage that would have been transferred?*
- c. *Please provide any recorded incidents or notifications of accidental or unauthorised release of information (in breach of PA/OIA Acts).*
- d. *How many of these incidents were reported to the Office of the Privacy Commissioner and the Office of the Ombudsman?*
- e. *How many complaints were made to the Privacy Commissioner and the Ombudsman regarding delays or timeliness increased in responding to OIA or PA requests?*
- f. *Please provide the number of requests declined each year, broken down by the grounds for refusal.*
- g. *How many requests were declined on the grounds that the requester could not establish identity? And does your agency require any eligibility or identity checks for PA and OIA requests?*
- h. *Does your agency charge for providing OIA information? If so, how many requests incurred charges in 2023, 2024, and 2025?*

Aroturuki Tamariki, the Independent Children's Monitor, checks that organisations supporting and working with tamariki, rangatahi, and their whānau are meeting their needs, delivering services effectively, and improving outcomes.

We monitor compliance with the Oranga Tamariki Act and the associated regulations, including the National Care Standards. We also look at how the wider oranga tamariki system is supporting tamariki and rangatahi under the Oversight of the Oranga Tamariki System Act 2022.

As an evidence-informed organisation, Aroturuki Tamariki collects, uses, shares and stores a range of data and information.

We are committed to respecting the information we hold and to keeping it safe. We have systems and safeguards in place to control how we collect, manage, use and share information. We also have obligations under the Oversight of Oranga Tamariki System Act 2022, and our [Information Rules](#), which details how we handle the information we collect.

I have interpreted the scope of your request to be for:

- a. The number of those requests that were transferred to another agency in full or in part.
- b. The number of recorded incidents or notifications of accidental or unauthorised information released in breach of PA or OIA Acts.
- c. The number of those incidents reported to the Office of the Privacy Commissioner or the Office of the Ombudsman.
- d. The number of complaints made to the Privacy Commissioner and the Ombudsman regarding delays or timeliness of responses to OIA or PA requests.
- e. The number of requests declined each year, broken down by grounds for refusal.
- f. The number of requests declined on the grounds that the requester could not establish identity.
- g. Whether Aroturuki Tamariki uses eligibility or identity checks for PA or OIA requests.
- h. Whether Aroturuki Tamariki charges for providing OIA information.
- i. The number of requests that incurred charges in 2023, 2024, and 2025.

Parts a and b of this request are refused under section 18(d) of the Act as *the information is publicly available* here: <https://www.publicservice.govt.nz/guidance/official-information/oia-statistics>.

Part f of this request: between 1 July 2023 and 30 June 2025, Aroturuki Tamariki refused ten OIA requests in part or in full. Broken down by year, these were:

2023: 3 – all refused under 18(e)

2024: 4 – two refused under 18(e), one under 18(g), one under 18(d)

2025: 3 – two refused under 18(e), one under 9(2)(a), 9(2)(g)(i) and 9(2)(g)(ii).

In relation to parts c, d, e, g, and j of this request:

- c. zero recorded incidents or notifications of accidental or unauthorised information released in breach of PA or OIA Acts

- d. zero incidents reported to the Office of the Privacy Commissioner or Office of the Ombudsman
- e. zero complaints made to the Privacy Commissioner and the Ombudsman regarding delays or timeliness of responses to OIA or PA requests
- g. zero requests declined on the grounds that the requester could not establish identity
- j. zero requests that incurred charges in 2023, 2024, and 2025

In relation to part h of this request, Aroturuki Tamariki applies eligibility checks for Official Information Act requests in accordance with the Act. We do not generally require requesters to verify their identity for OIA requests. For Privacy Act requests, we require requesters to verify their identity or provide evidence of authorisation when acting on behalf of another person, to ensure personal information is released appropriately.

In relation to part i of this request, Aroturuki Tamariki has not charged to provide a response under either Act.

In terms of section 9(1) of the Act, I am satisfied that, in the circumstances, the withholding of this information is not outweighed by other considerations that render it desirable to make the information available in the public interest.

You have the right to seek an investigation and review by the Office of the Ombudsman of my decision to withhold information relating to this request, in accordance with section 28(3) of the Act. The relevant details can be found on their website at:

www.ombudsman.parliament.nz.

Please note that due to the public interest in our work, Aroturuki Tamariki publishes responses to requests for official information on our [OIA responses page](#). If you have any queries about this, please feel free to contact us on info@aroturuki.govt.nz.

Ngā mihi nui



Arran Jones
Chief Executive



Reference: 26-OIAD-007

9(2)(a)

26 June 2026

Tēnā koe

Response to your Official Information Act Request

Thank you for your email of 17 June 2026 requesting the following under the Official Information Act 1982 (the Act):

Since 23 November 2023:

How many working groups, advisory groups, reference groups, expert panels, stakeholder groups, or similar bodies administered by your agency have required participants to sign a non-disclosure agreement (NDA), confidentiality agreement, or confidentiality undertaking as a condition of participation?

Please provide the figure for each of:

- 23 November 2023 to 31 December 2023
- 2024
- 2025
- 2026 to date

Please provide any current policy, guidance, or criteria governing when such agreements may be required.

The scope of your request has been interpreted to be for information related to:

- a) the number of advisory or other groups administered by Aroturuki Tamariki that require members to sign a non-disclosure agreement (NDA), confidentiality agreement, or confidentiality undertaking as a condition of participation between 23 November 2023 and 17 June 2026, by year.
- b) policies, guidance or criteria determining when such agreements may be required for groups captured in the first part of this request.

Aroturuki Tamariki | Independent Children's Monitor has interpreted groups, panels or similar bodies 'administered by the organisation' to be those groups that the organisation is required to establish and for which it provides secretariat support. Two groups have been identified as being in scope of part a) of your request: our Māori Advisory group, Te Kāhui, and our Board.

Te Kāhui was established by the Oversight of Oranga Tamariki System Act 2022 on 1 May 2023 to support meaningful and effective engagement with Māori. The Board was established by the Oversight of Oranga Tamariki System Legislation Amendment Act 2025 on 1 August 2025 when Aroturuki Tamariki changed from a departmental agency to an independent Crown entity governed by a three-member board.

Both groups have guidance on the confidentiality of information as set out in their guiding documents which have been interpreted as 'confidentiality undertakings'. Members of both Te Kāhui and the Board are required to uphold and adhere to these confidentiality provisions. Te Kāhui are asked to agree to those provisions when accepting membership invitations, and the Board approve, and agree to follow, the Board Manual. Aside from these provisions, we have not identified any other non-disclosure or confidentiality agreements that are conditions of participation of any groups administered by Aroturuki Tamariki.

In scope of part b) of your request, the following excerpts outline the organisation's guidance and expectations around confidentiality of information in relation to their roles:

section 4 of the Board manual: *members agree to not disclose information: A Board Member who has information in their capacity as a Board Member that would not otherwise be available to them must not disclose that information to any person, or make use of, or act on, that information except as provided in the Crown Entities Act.*

Te Kāhui terms of reference: *Confidentiality and sensitive information: Members of Te Kāhui will treat as confidential all information acquired or received during their term and will maintain this confidentiality even after their membership ends, unless otherwise agreed in writing by the Tumu Whakarae (Chief Executive).*

While these expectations are embedded within each group's guiding documents rather than formal non-disclosure agreements, they operate as clear undertakings that members will protect sensitive information obtained through their participation, including both during their tenure and, where specified, following the conclusion of their term.

You have the right to seek an investigation and review by the Office of the Ombudsman of in relation to this request, in accordance with section 28(3) of the Act. The relevant details can be found on their website at: www.ombudsman.parliament.nz.

Please note that due to the public interest in our work, Aroturuki Tamariki publishes responses to requests for official information on our [OIA responses page](#). If you have any queries about this, please feel free to contact us on info@aroturuki.govt.nz.

Ngā mihi nui



Arran Jones
Chief Executive

Released under the Official Information Act 1982