

**Te Mana
Whakamaru
Tamariki
Motuhake**

Independent
Children's
Monitor

Ngā Wheako o te Manaaki Tamariki ki Aotearoa: Ngā Kitenga Matua

H Ū R A E 2 0 2 0 - H U N E 2 0 2 1



Ko wai mātou

I whakatūria a Te Mana Whakamaru Tamariki Motuhake i te tau 2019. Ko tā mātou whāinga matua ko te aroturuki i te ture 'Oranga Tamariki (National Care Standards and Related Matters) Regulations 2018 (ngā 'Care Standards')'.

Ko tētahi wāhanga nui o tā mātou whāinga matua ko te kite mēnā rānei kei te tutuki pai i ngā uepū tiaki tamariki ā rātou mahi ki te āwhina i ngā tamariki kia eke ai rātou ki te taumata o pito mata.

Ka whakaraupapatia e ngā 'Care Standards' te momo manaakitanga me whiwhi i ngā tamariki me ngā rangatahi kia ora pai ai rātou, kia whai hua hoki ō rātou ao. Ka whakaraupapatia hoki te momo tautoko e wātea ana mā ngā kaitiaki.

Ka aroturukihia e mātou ngā uepū e whā e tiaki ana i ngā tamariki me ngā rangatahi – ko roto i tēnei rīpoata ka kīa ko "ngā Uepū":

- Barnardos
- Dingwall Trust
- Open Home Foundation
- Oranga Tamariki.

Ko wai mātou

Ka kohikohi kōrero mātou i ngā Uepū kia kite ai mēnā rānei kei te whai rātou i ngā 'Care Standards'. Ka kōrero hoki mātou ki ngā tāngata o te hapori kua whai wheako ki roto i ngā āhuatanga tiaki tamariki. Arā:

- Ngā tamariki me ngā rangatahi
- Ngā whānau o ngā tamariki me ngā rangatahi e tiakina ana
- Ngā kaitiaki e tiaki ana i ngā tamariki me ngā rangatahi
- Ngā kaimahi o ngā Uepū
- Ngā māngai nō ngā wāhanga hauora, mātauranga, ture, me te wāhanga pāpori (arā, ngā tumuaki kura, ngā pirihiimana, ngā rōia mō ngā tamariki, ngā tākuta, me ngā nēhi anō hoki).

Ia tau ka tuhia e mātou tētahi rīpoata ki te Minita mō ngā Tamariki hei whakatakoto i ngā hua o ā mātou mahi aroturuki. Mā ngā Uepū hei whakautu i tā mātou rīpoata me te whakamōhio mai ai ka aha kē rātou ki te whakapakari ake ai i te kounga o ā rātou mahi tiaki tamariki. Ka whakairia tā mātou rīpoata, me ngā whakautu ā ngā Uepū, ki tā mātou pae tukutuku. Mēnā e pīrangi ana koe ki te pānui i te roanga o tā mātou rīpoata, tēnā toro atu ki tā mātou pae tukutuku ki www.icm.org.nz.



I aha mātou

I kohikohi kōrero mātou kia mōhio ai mātou i pēhea te whai a ngā Uepū i ngā 'Care Standards'.

I tonoa e mātou ngā Uepū kia tukuna mai ai e rātou:

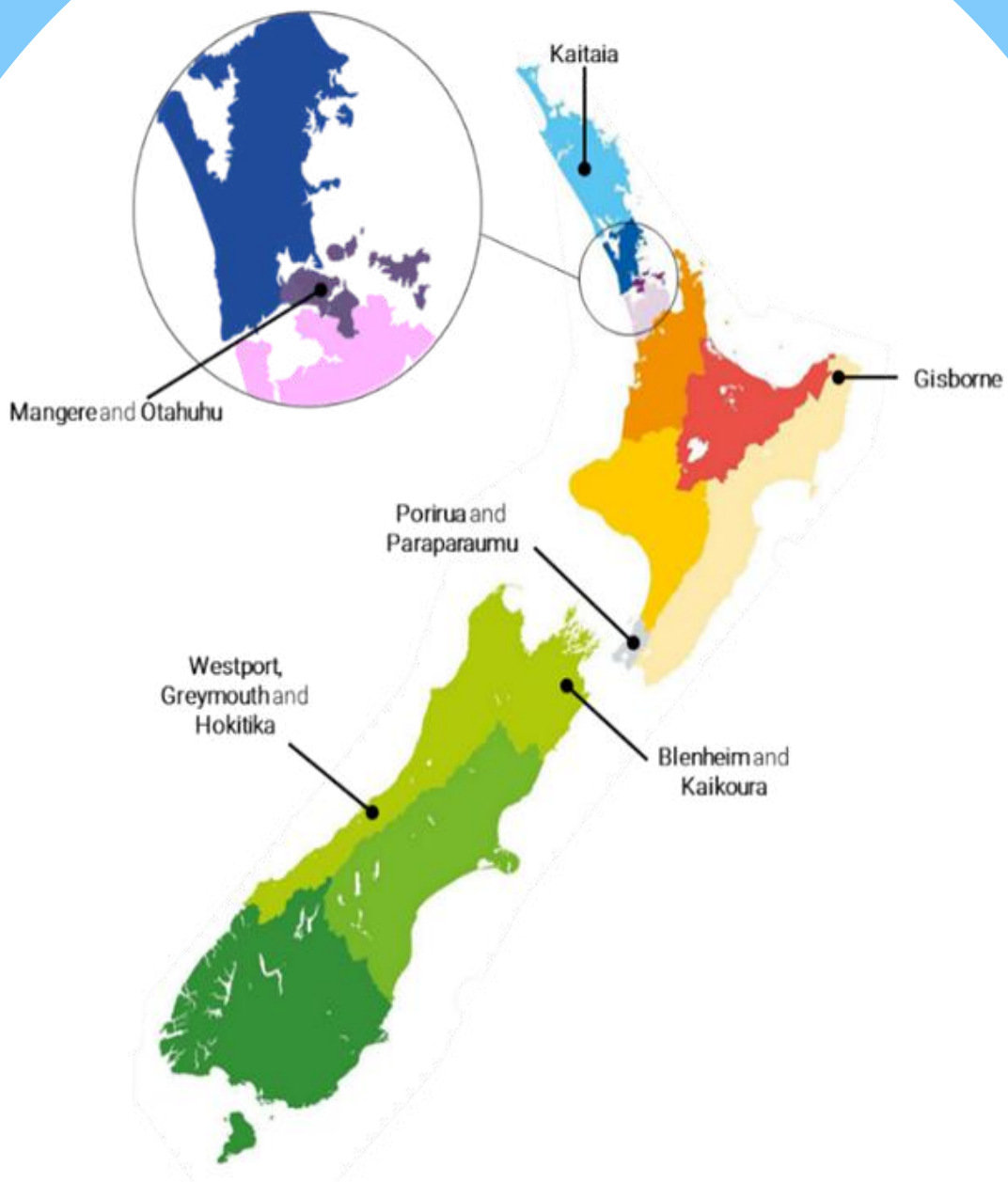
- he aromatawai e pā ana ki tā rātou whakatutuki i ngā 'Care Standards'
- he aromatawai e pā ana ki tā rātou whakatutuki i ngā hiahia o ngā tamariki
- he rautaki ki te whakapakari ake i ā rātou mahi aroturuki ake¹
- he aromatawai e pā ana ki ngā wāhanga e raruraru tonu ana, e kore rānei e ū ana, me tā rātou rautaki hei whakapakari ake i ēnei ngoikoretanga.

¹Ko te tikanga o te mahi aroturuki ake e here nei i ngā Uepū ki te kohikohi kōrero e pā ana ki tā rātou whakatutuki i ngā 'Care Standards'. Hei tā te ture, me tuku e rātou aua kōrero ki a mātou



I aha mātou

I hui tahi ai mātou ki ngā hapori puta noa i te motu ki te whakarongo ki ngā wheako o ngā tāngata. Ko ētahi wāhi i haere ai mātou he tāone, ko ētahi wāhi he taiwhenua kē, ā, he rerekē ngā taupori:



I aha mātou

I kōrero tahi ai mātou ki ngā tini tāngata e pā ana ki ō rātou wheako tiaki tamariki, arā:

59

tamariki me ngā rangatahi

14

Whānau

78

Kaitiaki

213

Kaimahi o ngā Uepū kei te aroturukitia

100

Māngai nō ngā ratonga hauora me te mātauranga, ngā Pirihimana o Aotearoa anō hoki

129

Māngai nō ngā NGOs (57 he kaituku Māori, 72 ehara i te kaituku Māori)

19

Ētahi atu (arā, ngā rōia me ngā mātanga hinengaro e mahi ana ki ngā tamariki)

Katahi ka tātari mātou i ngā kōrero ā ngā hapori me ngā raraunga ā ngā Uepū. Ko roto i ēnei kōrero ka mōhio ai mātou i pēhea te ū a ngā Uepū ki ngā 'Care Standards', he aha ngā āhuatanga papai, he aha hoki ngā āhuatanga me whakapakari ake. Mēnā e pīrangī ana koe ki te mōhio i pēhea mātou i whakarite ai i tā mātou rīpoata, tēnā toro atu ki te roanga o tā mātou rīpoata kei tā mātou pae tukutuku ki www.icm.org.nz



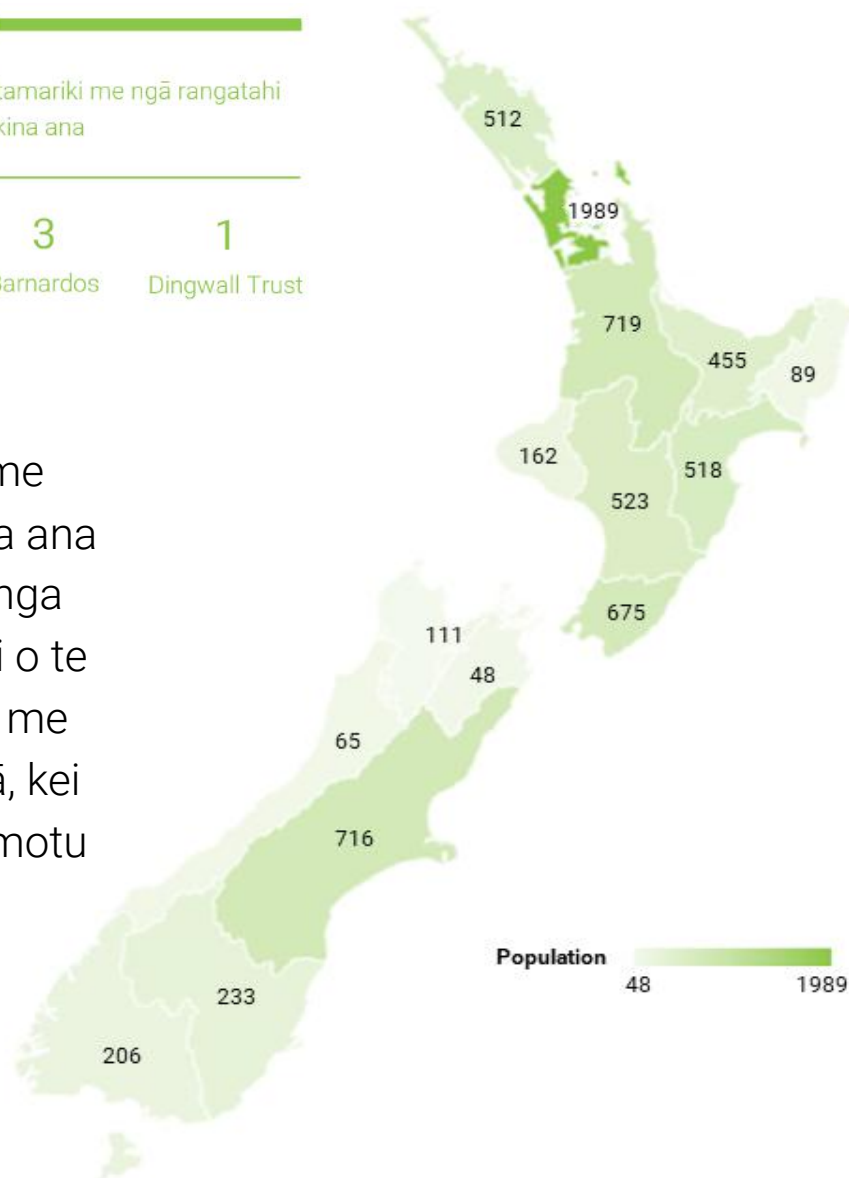
Ā mātou kitenga

Taupori

I tono mātou ki ngā Uepū ki te tuku kōrero mai e pā ana ki ngā tamariki me ngā rangatahi e tiakina ana e rātou. Katahi ka tirohia e mātou ngā āhuatanga taupori o ngā tamariki me ngā rangatahi nō te 1 o Hūrae 2020 ki te 30 o Hune 2021.

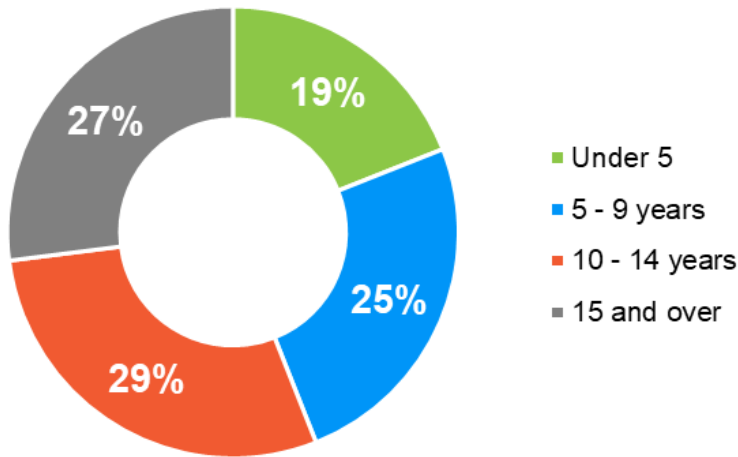


E 7,153 ngā tamariki me ngā rangatahi e tiakina ana ki Aotearoa. Kei a Oranga Tamariki te mana tiaki o te nuinga o ngā tamariki me ngā rangatahi (99%), ā, kei ngā tōpito katoa o te motu rātou e noho ana.



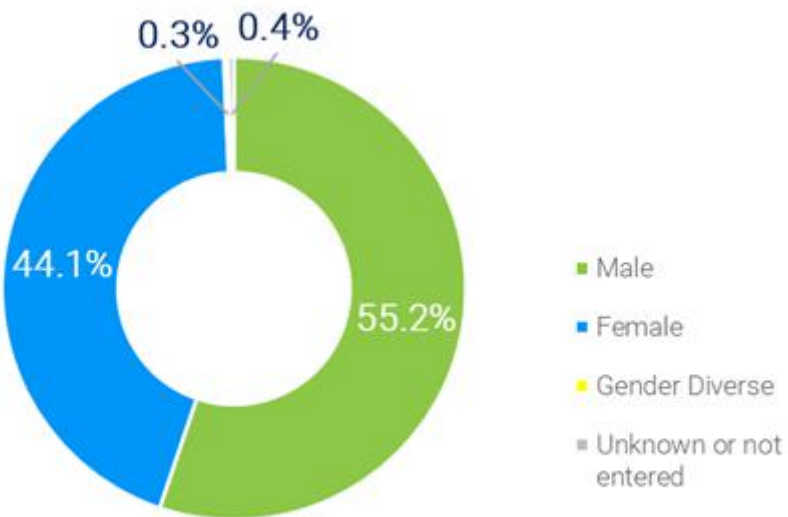
Ā mātou kitenga

Pakeke

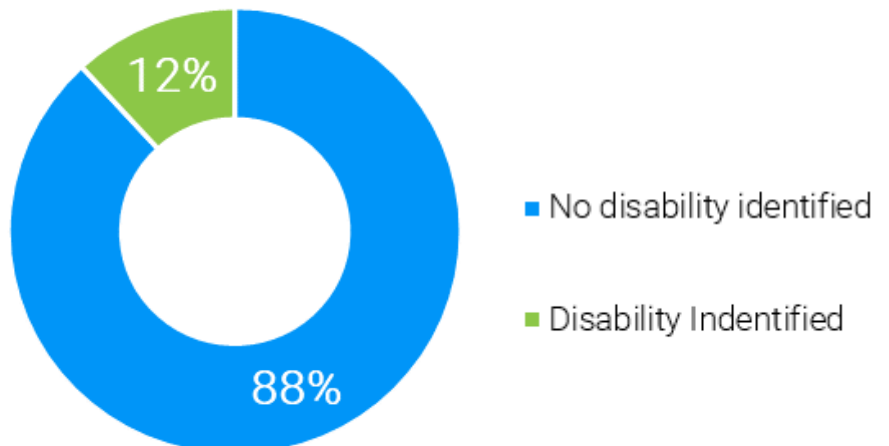


Ira

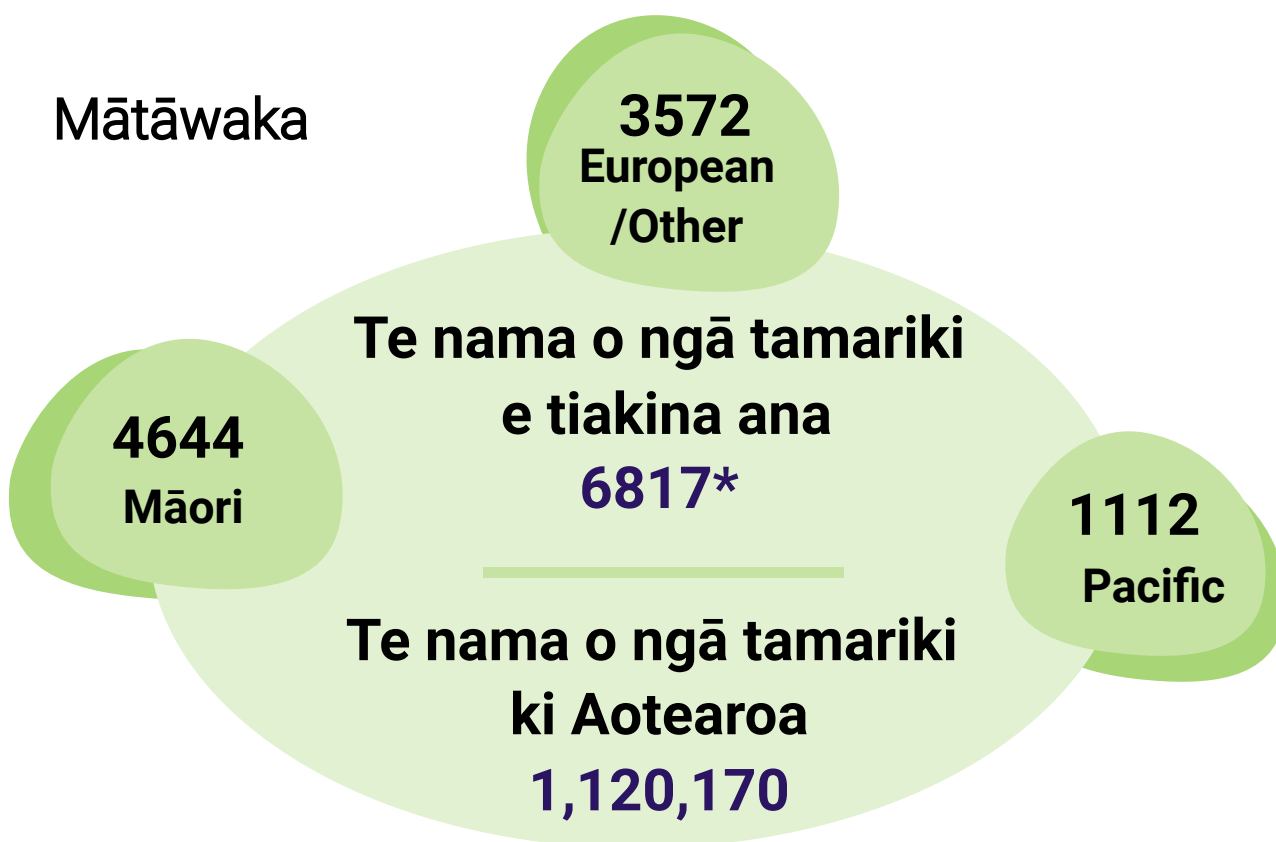
*He mea hou te wāhanga ira kanorau, nō reira tērā pea kāore e tino tika ana tēnei whakakanohitanga i taua rōpū.



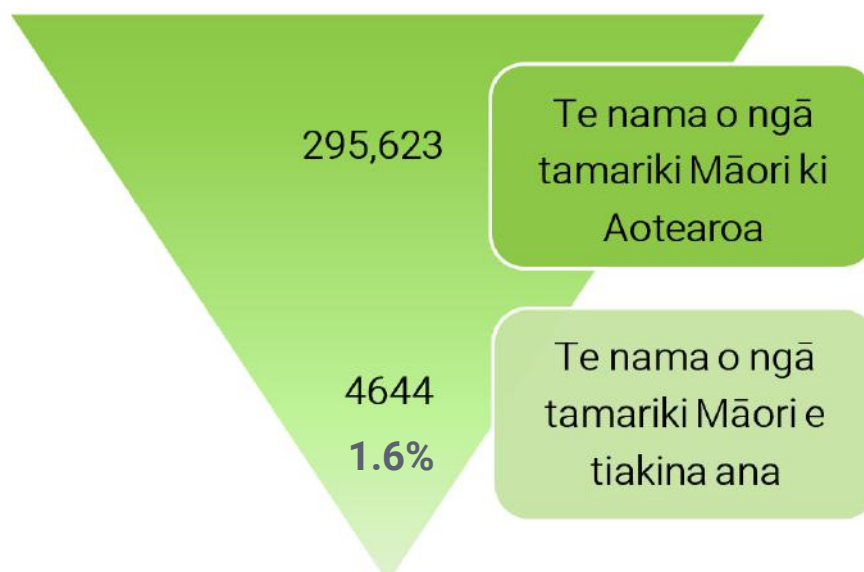
Hauā



Ā mātou kitenga



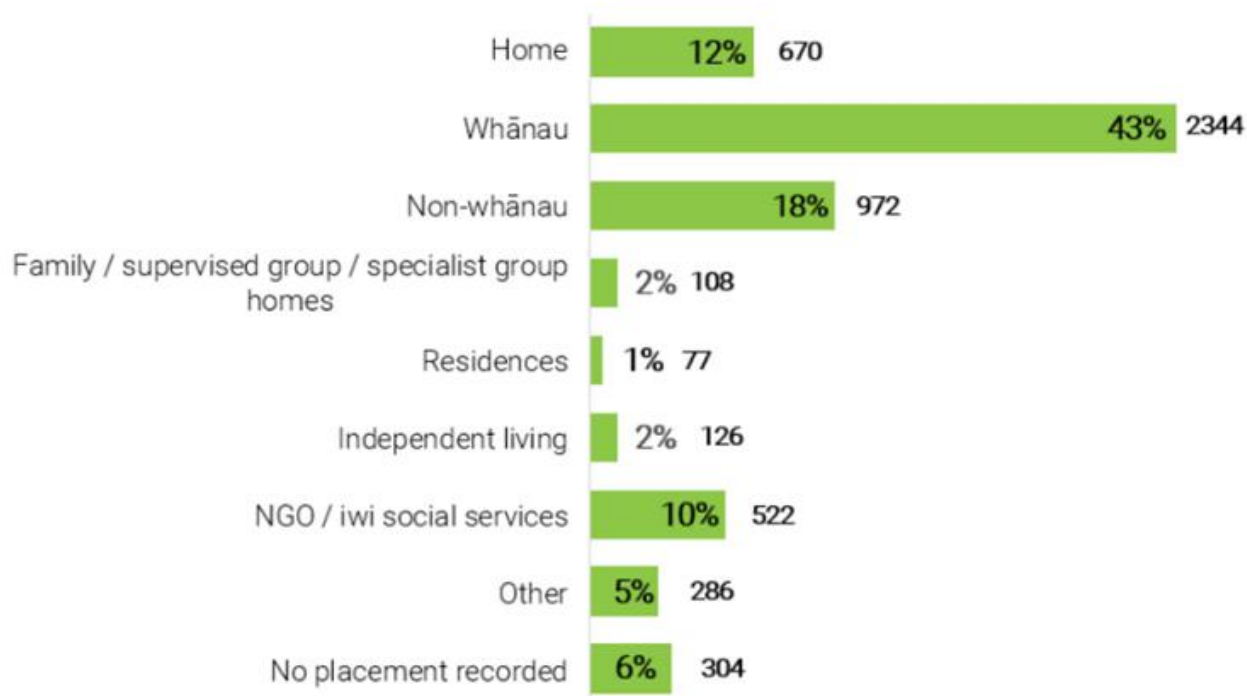
Pānui: * Kāore e whai wāhi ai ngā tamariki e pakeke ake ana i te 18 nō reira ka rerekē i te 7153 kua rīpoatatia ki wāhi kē. Pū: Mātāwaka o ngā tamariki me ngā rangatahi e tiakina ana nā Barnardos, Dingwall Trust, Open Home Foundation me Oranga Tamariki. Raraunga tatauranga Aotearoa nō 2019.



Ā mātou kitenga

Te āhua o te noho

E noho ana ngā tamariki me ngā rangatahi e tiakina ana ki roto i ngā tini whānau rerekē. Tokomaha e noho ana ki ō rātou whānau, ki ō rātou kaitiaki rānei, ko ētahi atu e noho ana ki ngā whare e whakahaerehia ana e Oranga Tamariki, ki whare tautoko kē atu rānei. Ko ētahi e noho motuhake ana, kua hoki rānei ki te noho ki ō rātou mātua engari kei te tiakina tonutia e Oranga Tamariki.





Ngā akoranga

Kei raro iho nei ko ngā tino akoranga. Ahakoa e hāngai ana ēnei akoranga ki ngā Uepū e whā ka aroturukihia e mātou, mātua rā ka aro pū kē ki a Oranga Tamariki nā te mea kei te tiakina e ia te 99% o ngā tamariki me ngā rangatahi.

He uaua mehemea kua whāruaruatia ngā kōrero ā ngā Uepū, ā, he uaua kia mārama katoa mehemea rānei kei te tutuki i a rātou ā rātou kaupapa here hei tā ngā 'Care Standards'

Tē taea e mātou te kī kei te tutuki i a Oranga Tamariki rāua ko Open Home ā rātou kaupapa here katoa mā ngā tamariki Māori me ngā tamariki hauā anō hoki, tae noa atu ki ngā tamariki katoa kei te tiakina e rāua. He pēnei nā te mea he whāruarua kei ā rātou mahi aroturuki ake.

Heoi, hei tā tā mātou mahi aromatawai i ngā kōrero i riro i a mātou i ngā Uepū me ngā hui ki ngā hapori, ka taea e mātou te kī:

- Kei te tutuki i a Open Home Foundation te nuinga o āna kaupapa here ki raro i ngā 'Care Standards', me te tautoko i ngā hua pai e ai ki ngā kōrero i tukuna mai ai e rātou.
- Kei te tutuki i a Oranga Tamariki ētahi o āna kaupapa here ki raro i ngā 'Care Standards' e ai ki ngā kōrero i tukuna mai ai e rātou.
- Kei te tutuki i a Barnardos rāua ko Dingwall Trust te nuinga, te katoa rānei, o āna kaupapa here.a

Mātua rā ka whai whakaaro nui ngā kaimahi me ngā kaitiaki ki ngā tamariki kei te tiakina e rātou, ā, he hiahia nō rātou ki te whakapakari ake i ngā hua

I roto i ā mātou hui katoa, i rangona e mātou te tūmanako nui kia whakapakari ake ai ngā hua mā ngā tamariki me ngā rangatahi e tiakina ana.

I tohaina e ngā kaimahi o ngā wāhanga hauora, mātauranga, pirihiimana, 'NGOs', me ngā kaitiaki ētahi tauira me ētahi pūrākau e pā ana ki ō rātou tino hiahia ki te whakapakari i ngā ao o ngā tamariki me ngā rangatahi e tiakina ana e rātou.

"The most rewarding things is when they (tamariki) put their arms around you, and they tell you how they feel. We create a magic. I don't know how." – Kaitiaki

I kōrerohia hoki e ngā kaimahi o ngā Uepū e pā ana ki tō rātou tūmanako nui ki te whakapakari ake i ngā ao o ngā tamariki. I kī mai rātou ko tā rātou manaaki tamariki te mea kaha e pā ana ki tō rātou wāhi mahi, ā, e mōhio hoki ana rātou he mahi nui tonu kei te haere hei whakapakari ake i ngā wheako o te tiaki.

"Your own presence is important to be the best practitioner we can be...If that was your boy or girl, would you treat them any different? By walking in and treating them as if they are our own, it lifts our practice. Some of our young people aren't getting love and if they can get that from us, why not? The more love to share with young people, the better off they will be in my opinion." – He kaimahi o Oranga Tamariki

Me whakapakari te mahi aroturuki ake o ngā 'Care Standards' e ngā Uepū kia mārama ai mātou i te kounga o te manaakitanga

Hei tā te ture, me aroturuki ngā Uepū i tā rātou ū ki ngā 'Care Standards', katahi ka tukua mai ērā kōrero ki a mātou.

He ngoikore ngā pūnaha ā ngā Uepū ki te tutuki i tēnei mahi.

Kei te āwangawanga mātou i te ngoikore o ngā pūnaha a Oranga Tamariki ka tahi, a Open Home Foundation ka rua (heoi kāore e pērā ana te nui o tō mātou āwangawanga i tērā o Oranga Tamariki) ki te aroturuki i tā rātou ū ki ngā 'Care Standards'.

I pātaihia a Open Home Foundation e mātou ki ngā pātai e 192, i taea e rātou te whakautu e 43% o aua pātai e pā ana ki ā rātou tamariki me ā rātou rangatahi.

I pātaihia a Oranga Tamariki e mātou ki ngā pātai e 199, ā, ahakoa i taea e rātou te whakautu e 57% o aua pātai, e 5% anake o ngā pātai mō ā rātou tamariki ake i whakautuhia e rātou.

Kāore ngā tamariki me ngā rangatahi katoa e mōhio ana, e mārama ana rānei ki a rātou tika

Hei tā ngā raraunga a Oranga Tamariki, kāore ngā tamariki me ngā rangatahi katoa e mōhio ana ki ā rātou tika. Arā, tā rātou āhei ki te patapatai mō ngā take e hāngai ana ki a rātou, me tā rātou āhei ki te amuamu mēnā kāore rātou i te harikoa.

I roto i ā mātou hui, i kī mai ngā tamariki me ngā rangatahi i tēnei.

“No one is listening to me. Who is giving rights to kids?”
– Rangatahi

I kī mai ngā whānau kāore rātou i te whai wāhi ki ngā whakatauranga, kāore hoki rātou i te rongohanga i ngā kōrero mō ā rātou tamariki. I kitea hoki e mātou tēnei āhuatanga i ngā raraunga amuamu a Oranga Tamariki, arā, neke atu i te 75% o ngā amuamu mō Oranga Tamariki he amuamu nā ngā whānau kē. Ko ngā take amuamu e hāngai ana ki te tika o te manaaki, ki te korenga o Oranga Tamariki ki te whakaea i ngā āwangawanga, me te ngoikore o te tautokonga.

He whaimana ngā hononga ā ngā tamariki Māori ki ō rātou whānau me tō rātou ahurea

He whai mana ngā hononga whānau mā ngā tamariki me ngā rangatahi, ā, he tino whai mana ngā hononga ahurea mā ngā tamariki Māori.

Mō te 85% o ngā tamariki Māori, i kitea e Oranga Tamariki ngā mema matua o te whānau, ā, i whakaritea e rātou kia tūhonohono ai.

Heoi, o ngā tamariki e 352 a Oranga Tamariki, 38% o rātou kāore ō rātou tuakiritanga, ahurea, tūhono, hiahia rironga anō hoki i whakamātauahia; ā, 61% o rātou kāore ō rātou hononga ahurea whānui (arā, te tūhonohono ki ngā tāngata matua o ō rātou hapū me ō rātou iwi) i kitea anō hoki.

I kī mai ētahi tamariki Māori he pīrangi nō rātou kia nui ake ai te tāima ki ō rātou whānau, ko ētahi atu i kī mai kāore ō rātou tūhonohononga.

I kī mai ētahi kaimahi he mea ārai te pūnaha (arā, ngā taero, ngā kaupapa here, me ngā hātepe) i te hononga a ngā tamariki Māori ki ō rātou whānau. Ina ngaro ai te hononga ki ngā whānau, tē taea e ngā tamariki te whakatupu i tō rātou tuakiritanga ā-ahurea.

“Some of them have never seen their moko, and some tamariki have never met their nannies and this can be overwhelming.” – Kaimahi pāpori pūnaha ā-iwi

He pai ngā mahi a Oranga Tamariki i ngā wā e uru tuatahi atu ai ngā tamariki ki roto; heoi, nāwai rā, ka ngoikore haere aua mahi.

Hei tā ngā mahi aroturuki ake a Oranga Tamariki, he pai ngā mahi hei ngā wā e uru tuatahi atu ai ngā tamariki me ngā rangatahi. Hei tauira, kei roto i te nuinga o ngā rautaki tamariki he wāhanga e pā ana ki te haumarutanga me te tautokonga, ā, me te whai pūtea hei whakatutuki i aua hiahia. Heoi, haere nei te wā ka ngoikore haere te manaakitanga a Oranga Tamariki.

Hei tā ngā raraunga a Oranga Tamariki:

- Kei te takiwā o te rua-hautoru o ngā kēhi, kāore ngā tamariki i te hui tahi ki ngā kaimahi pāpori i ngā wā e tika ana e ai ki tā rātou rautaki. Nō reira, kāore pea he huarahi mā rātou hei whakamātau i tō rātou haumarutanga, oranga, hauora me te mātauranga anō hoki.
- I te 40% o ngā panoni rautaki a Oranga Tamariki mō ngā whakahaere manaakitanga, kāore i whakamātauhia te huarahi tika kia pai ai ngā whakawhitinga
- Mō te 70% o ngā panoni rautaki, kāore a Oranga Tamariki i hanga i tētahi rautaki whakawhitinga manaakitanga, kāore rānei i whai whakaaro ki ngā hiahia ā-tautoko e tika ana mō ngā tamariki i tēnei wā.
- Hei tā ngā raraunga, 55% o ngā tamariki kāore i mōhio he aha te take i te whakawhiti ā rātou rautaki manaakitanga, ā, kāore hoki rātou i whai wāhi ki ngā mahi rautaki, kāore rātou i ākina, i āwhinatia āno hoki.

I kitea hoki e mātou tēnei āhuatanga i te whakamātautau o ngā take whakapae tūkinohia: ka tīmata kaha ai ngā mahi, nāwai rā, ka ngoikore haere. Hei ngā wā e ara mai rā tētahi whakapae tūkinohia tamariki, ka oti pai i ngā Uepū ā rātou mahi. Heoi, haere nei te wā, ka ngoikore haere tā rātou tohatoha kōrero, ka ngoikore haere tā rātou whakaoti mahi anō hoki.

Hei tā ngā raraunga a Oranga Tamariki:

- I ngā whakapae e 87% i aromatawaitia e Oranga Tamariki, i wawe te whakautu tuatahi me te whakautu haumarutanga.
- Heoi, mō te āta whai haere i ngā ketuketutanga, 31% noa iho i oti i te wā tika.
- 33% noa iho ngā tamariki me ngā rangatahi i whakamōhiotia ki ngā hua o te ketuketutanga i ngā wā e tika ana.

Hei tā ngā kaimahi pāpori a Oranga Tamariki, he uaua te ū tonu whai muri i te whakahaumarutanga tamariki. He pēnei nā te mea he nui ngā kēhi me ngā mahi ā-tari. I kī mai hoki ki a mātou he uaua te āta whai whakaaro ki ngā hiahia o ngā tamariki, me te whakamātautau hoki i ngā 'Reports of Concern (ROC)',² nā te mea he nui ngā mahi hei whakaoti mā rātou.

²Ka āhei ngā tāngata katoa e āwangawanga ana mō tētahi tamaiti, mō tētahi rangatahi rānei ki te tuhi i tētahi rīpoata ki a Oranga Tamariki, ki ngā Pirihimana rānei. I te nuinga o te wā ka mahia tēnei mahi hei ngā wā e whakapono ana rātou kei te tūkinohia, ka tūkinohia rānei tētahi tamaiti, tētahi rangatahi rānei. Waihoki, mēnā e tino āwangawanga ana rātou mō te oranga o te tamaiti, o te rangatahi rānei.

Me whai tautoko anō ngā kaitiaki

Mā te tautoko i ngā kaitiaki e āhei ai rātou ki te whakahaumarū i ngā tamariki me ngā rangatahi ki roto i ngā kāinga tika.

Hei tā ngā raraunga a ngā Uepū, he kaha ā rātou hātepe ki te whakamātautau me te whakaae ki ngā kaitiaki.

Kāore a Oranga Tamariki e rīkoata i tā rātou tautoko i ngā kaitiaki. Hei tā ngā kōrero i tukuna mai ai e rātou, he ngoikore tā rātou tautoko i ngā kaitiaki:

- Hei tā ngā raraunga, iti iho i te hāwhe o ngā kaitiaki kāore anō kia whai rautaki tautoko, kāore rānei e whai tautoko hei whakatutuki i ngā hiahia o ā rātou tamariki.
- Nui ake i te toru-kōata (76%) o ngā kēhi, kāore ngā kaimahi pāpori i tūtaki ki ngā kaitiaki i ngā wā e tika ana e ai ki ngā rautaki tautoko i kī ai.

I rongu hoki mātou i ngā kaitiaki mō te ngoikore o te tautoko a Oranga Tamariki.

“I applied for the house as soon as I found out I was going to get the five kids - I went and I filled out all the paperwork. And then they came and told me that my bedroom was too small to have all the kids! But they knew I was gonna have the kids, which is why I applied for the housing! So, they split the kids.”

– Kaitaki

He nui ngā āhuatanga o te tautoko ā ngā Uepū i ngā take hauora, arā, ngā take hauora ā-hinengaro

He mea nui te whai wāhi a ngā tamariki me ngā rangatahi katoa ki te wāhanga hauora hei āwhina i a rātou ki te whai oranga nui me te whakapakari i tō rātou hauora.

Hei tā ngā raraunga a Oranga Tamariki:

- 40% o ngā tamariki me ngā rangatahi kāore anō kia rēhita ki tētahi tākuta (GP), ki tētahi whare hauora rānei (ko te nuinga o ngā tamariki kei ērā atu o ngā Uepū e toru kua rēhitatia).
- Tē taea e ngā raraunga a Oranga Tamariki te kī mai mēnā rānei ka whakamātauhia ngā hauora me ngā niho o ngā tamariki i ia tau.
- Ahakoa 83% o ngā tamariki a Oranga Tamariki i riro ki tētahi whakamātautau 'Gateway'³ ko te nuinga o ēnei he tawhito, nō reira kāore pea i te tika.

Kāore i nui tā Oranga Tamariki whakamātautau i te kai tarukino, i te mate ā-hinengaro, me te whakamomori anō hoki.

Hei tā ngā kaimahi o Oranga Tamariki, he uaua ki te tautoko i ngā tamariki me ngā rangatahi i ētahi wā. Ko ngā take e pēnei ana, kāore ngā Uepū i te tohatoha rauemi, kāore ētahi rauemi i te wātea i ngā wāhi e noho nei ngā rangatahi, kei te pōkaikahatia ngā ratonga, he torutoru noa iho ngā kaimahi o ngā ratonga anō hoki.

³ Ko te whakamātautau 'Gateway' he hātepe i waenganui i ngā wāhanga hauora, mātauranga me Oranga Tamariki e kite ai ngā huarahi hei whakaea i ngā hiahia ā-hauora, ā-mātauranga hoki o ngā tamariki e tiakina ana.

I pēnei hoki ngā kōrero ā ngā kaitiaki. Hei tā rātou, ahakoa kei te tutuki ngā hiahia ā-hauora tinana o ētahi tamariki, kāore pea i te tutuki ō rātou hiahia ā-hauora hinengaro. I kī mai ki a mātou he tino uaua te whiwhi whakamātautau, ā, ka whaihua ngā kaitiaki mēnā i whakangungua rātou ki ngā mahi manaaki tamariki me ngā rangatahi e mate ana ā-hinengaro nei.

Hei tā ngā tamariki me ngā rangatahi, mēnā e pīrangihia ana e rātou kia tautokohia rātou, kāore rātou e mōhio me pēhea e riro ai ki te tautoko e pīrangihia ana. Kāore pea e tika ana mō ngā tamariki.

“We need better people in the system. How to look after a kid, how to understand a kid. What to do when a kid is angry. Try to let them calm down.” – Rangatahi

Heoi anō, hei tā ngā tamariki me ngā rangatahi, mēnā kei te kaha tautokohia ō rātou hiahia ā-hauora, ka pai ake ai ō rātou wheako ā-hua nei.

“[I] had counselling, [it] helped [me] open up, I want to go again.” – Rangatahi

Ki te kore ngā Uepū e kōrero tahi ai, e mahi tahi ai anō hoki, me uaua ka whakatutuki i ngā hua

I kī mai ngā tāngata ki a mātou he pai ake ngā hua mā ngā tamariki me ngā rangatahi mehemea ka mahi tahi ai ngā Uepū ki ngā iwi, ki ngā mātanga ahurea, ki ngā 'NGOs' anō hoki.

I kī mai ki a mātou kua whati ngā hononga i waenganui i a Oranga Tamariki, i ngā uepū hauora me te mātauranga, i ngā 'NGOs' anō hoki. I kī mai hoki ki a mātou kāore e ōrite ana te āhua o te kōrerorero i waenganui i ngā wāhi mahi. Arā hoki, kāore e tino mōhio ana he aha ngā mahi herenga me ngā haepapa o ia wāhi mahi hei whakatutuki i ngā hua pai. Ko te hua o ēnei ko te rangiruatanga, ā, ko ngā tamariki ka mahue iho.

Mā te aro pū ki ngā hiahia o ngā tamariki kē, kua ki ngā hiahia o ngā Uepū, te mea nui hei whakapakari ake ai i ngā hua.

"We say we put the child in the middle, but then every agency just goes off and does their own thing." – Kaimahi (Pirihimana o Aotearoa)

Mēnā e pīrangi ana koe ki te pānui i te whānuitanga o ā mātou kitenga, tēnā toro atu ki te roanga o tā mātou rīpoata kei tā mātou paetukutuku ki www.icm.org.nz



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