



Te Mana Whakamaru Tamariki Motuhake January 2021 Newsletter

Hi <<First Name>>

Kia ora koutou and welcome to our January 2021 update from Te Mana Whakamaru Tamariki Motuhake. In this update you will find:

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Our third monitoring report - 1 July 2019 to 30 June 2020

We have published our third report outlining agency compliance with the Oranga Tamariki (National Care Standards and Related Matters) Regulations 2018 (NCS Regulations). This is our final report focusing on regulations 69 and 85, which relate to reports of abuse and neglect of children and young people in care, and regulation 86, which requires agencies to monitor their own compliance. This report ends phase one of our monitoring programme. From December 2020, we have begun monitoring and reporting on all the NCS Regulations.

The third report outlines findings for the full 12-month period from 1 July 2019 to 30 June 2020, including the six months from 1 July 2019 to 31 December 2019 covered in the first and second reports. View our third report **[here](#)**.

We acknowledge that it will take several reporting periods to receive the level of quantitative and qualitative data required to identify trends and patterns, and that practice change takes time to embed within agencies. Reporting on the full regulations from December 2020 and annual reporting will help shape a more

complete picture of practice against the NCS Regulations. A further thanks to all of you for your support, advice, guidance and commitment to our mahi. Agency responses to our third report's findings can be viewed [here](#).

Data and information requirements for all the NCS Regulations

The NCS Regulations require agencies with tamariki and rangatahi in their care or custody to monitor their own compliance with each of the NCS Regulations, and the Monitor is reliant on agencies having the necessary assurance systems and processes in place. Part of this is having measures for the NCS Regulations.

Oranga Tamariki is in the process of establishing these self-monitoring measures. Once finalised, the measures will support our monitoring requests and provide us with data on compliance. This data, along with the qualitative information we gather from the monitoring visits, will be used to inform our first annual report (due later this year).

Part of the Monitor's role is to form a view of these measures, whether they provide the right level of assurance over the quality of care, and what other data would help us understand how the needs of children in care are being met.

We are also engaging with the monitored organisations and the wider sector to discuss the range of measures and get their feedback on what is being asked. If you would like to be involved, please email us on info@icm.org.nz

Monitoring visits over the next six months

2021 is a very exciting year for the Monitor as phase two of our work has begun. We're now monitoring all of the NCS Regulations, and we have spent the last six months recruiting and developing our monitoring approach, supporting tools and resources so we can be ready to do this.

Part of our approach is to hear the voices of those in the system - either from a professional or a service deliverer or someone experiencing those services. These voices will help us determine how well the needs of tamariki and rangatahi in care are being met.

In March, we are beginning our community visits for the purposes of monitoring. The visits will start in Porirua and Paraparaumu, moving on to Blenheim and Kaikoura, and then to Kaitia. Towards the end of April, we will be heading to Gisborne, the west coast of Te Waipounamu, before completing this round in Mangere and Ōtāhuhu.

We are also in the process of organising our community monitoring from July to June 2022 and will publish these in our next newsletter, once they are finalised. Our teams are working on connecting with the communities to make times to visit including a possible community hui. If you are a service provider, predominantly working with those in care and/or their parents and whānau and want to be included, please reach us on info@icm.org.nz. We look forward to understand more about what is working for tamariki in care and any incredible initiatives that are making a difference.

Recruitment

We are looking to fill three new Kai Tohutohu Matua Aroturuki/Kai Tohutohu Aroturuki – Senior Advisor/Advisor Monitoring roles. These roles are the public face of the Monitor. They spend most of their time working in small groups, engaging with the community to talk, understand and record the experiences of whānau, tamariki and rangatahi, family, professionals, carers and other groups and people, who participate in the Oranga Tamariki System. View and apply for the role [here](#).



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